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## Provider Alert

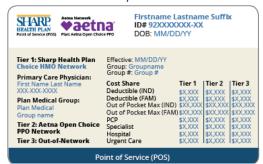
To: Sharp Health Plan Providers and Provider Office Staff

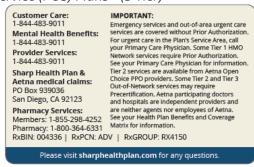
From: Sharp Health Plan
Date: May 16, 2022

Subject: Point-of-Service Plan Claims Submission Process

As a friendly reminder, please follow the claims submission process outlined below for Sharp Health Plan members on Point-of-Service (POS) plans. Following is a sample POS member ID card carried by our members.

Sample Member ID card: Point of Service (POS) Plans - (3 Tier)





## **POS Claims Submission Process**

Please alert your claims team to submit POS claims directly to Sharp Health Plan at the following address. The POS claims mailing address is also located on the back of the POS member ID card.

Sharp Health Plan P.O. Box 939036 San Diego, CA 92123

## **Member Reimbursement**

If your practice is unable to submit claims to Sharp Health Plan, you can bill the member directly. Your patients can find the <u>member reimbursement form</u> on <u>sharphealthplan.com</u> under Members/Manage Your Plan/Get Reimbursed.

For questions about claims, you can call our dedicated provider line at 1-858-499-8200 or email us at SHP.ClaimsResearch@sharp.com.

Sincerely,
Sharp Health Plan
Provider Account Management

provider.relations@sharp.com Tel: 1-858-499-8330 | Fax: 1-858-303-9049