



Provider Alert

To: Behavioral Health Providers & Office Staff
From: Sharp Health Plan
Date: December 15, 2023
Subject: Important Update: Mental Health & Substance Use Disorder Benefits in 2024

As you know, Sharp Health Plan is excited to partner with Human Affairs International of California, a subsidiary of Magellan Healthcare, Inc. ("Magellan"), to expand our mental health and substance use disorder network in 2024.

To ensure a seamless transition for you and your patients, we are moving the effective date of our Magellan partnership from Jan. 1, 2024 to Feb. 1, 2024 for Sharp Health Plan members enrolled in our Individual/Family plans or commercial employer group plans. Until then, please continue seeing these patients as you do today.

For our Sharp Direct Advantage[®] Medicare members, we are pleased to inform you that we will be going live with our Magellan partnership on Jan. 1, 2024. Our Medicare members will be able to access the new Magellan network, and their online resources beginning Jan. 1.

We will send a letter to our members who accessed behavioral health services in 2023 to update them as well. If you have patients with questions, please refer them to our website at sharphealthplan.com/bh. They can also call our Customer Care team at 1-844-483-9013.

If you have questions, please visit sharphealthplan.com/providers/bh or contact our Provider Account Management team at provider.relations@sharp.com or 1-858-499-8330. Thank you for your continued partnership during this transition. We greatly appreciate it!

Sincerely,

Cary B. Shames, DO, CHCQM, FABQAURP
Vice President, Chief Medical Officer

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